

Case Study: US Agency for International Development



USAID uses Proofpoint to rid network of spam and viruses

USAID needed to stop unwanted email

The United States Agency for International Development (USAID) is an independent federal agency that administers economic and humanitarian assistance programs to foreign countries. USAID provides assistance in sub-Saharan Africa, Asia and the Near East, Latin America and the Caribbean, and Europe and Eurasia. USAID has more than 8,500 employees across 90 locations around the world.

Many of USAID's users were receiving a large volume of unsolicited in their inboxes each day—with many users receiving hundreds of spam messages per week. USAID began a search for a new way to cleanse its inboxes of spam by delivering a far higher level of accuracy, easier administration, better reporting, superior customer support and lower cost.

Proofpoint provided a complete anti-spam solution

USAID evaluated a handful of messaging security solutions and narrowed its choice down to Proofpoint and MailFrontier. USAID eventually selected Proofpoint, because it easily met all of the agency's criteria for a messaging security solution.

USAID is using the Proofpoint Messaging Security Gateway, an appliance that stops spam and viruses before they enter the network. Proofpoint's MLX™ machine learning technology analyzes more than 200,000 attributes in every email message in order to accurately identify spam with the industry's highest accuracy rate.

Proofpoint stops classified email from entering network

In addition to using Proofpoint to stop spam and viruses from reaching users, USAID is using Proofpoint in a unique way to prevent classified email from entering the network.

About USAID

The U.S. Agency for International Development has provided economic and humanitarian assistance worldwide for more than 40 years. USAID provides assistance in sub-Saharan Africa, Asia and the Near East, Latin America and the Caribbean, and Europe and Eurasia. With headquarters in Washington, D.C., USAID's strength is its field offices in many regions of the world. The agency works in 100 developing countries and in close partnership with private voluntary organizations, indigenous groups, universities, American businesses, international organizations, other governments, trade and professional associations, faith-based organizations, and other U.S. government agencies. USAID has working relationships, through contracts and grant agreements, with more than 3,500 companies and over 300 U.S.-based private voluntary organizations. ➔

Business challenge

Employees at the United States Agency for International Development (USAID) were being inundated with spam, receiving hundreds of unsolicited emails each day. As a result the agency began a search for a messaging security solution that would offer unrivalled accuracy in detecting spam and superior customer support, all at an optimal cost.

Proofpoint solution

USAID deployed the Proofpoint Messaging Security Gateway, an appliance that stops unsolicited emails before they enter the network. The Proofpoint Spam Detection™ module prevents spam and phishing attacks from reaching users, while the Proofpoint Virus Protection™ module protects users from virus attacks, worms and other forms of malicious code.

Proofpoint Products Deployed
Proofpoint Messaging Security Gateway Appliance
Proofpoint Spam Detection
Proofpoint Virus Protection

About Proofpoint, Inc.

Proofpoint provides messaging security solutions for enterprises of all sizes to stop spam, protect against email viruses, ensure compliance with corporate policies and regulations and defend against leaks of confidential and proprietary information via email. The company's products provide future-proof messaging security using Proofpoint MLX™ technology, an advanced machine learning system developed by Proofpoint scientists and engineers.

©2007 Proofpoint, Inc. All rights reserved. Proofpoint, Proofpoint Messaging Security Gateway, Proofpoint Spam Detection, Proofpoint Virus Protection and MLX are trademarks of Proofpoint, Inc. Product and company names listed are trademarks or trade names of their respective companies. 1/07