

## PhishAlarm Feature Overview

An at-a-glance look at the email clients currently supported by the cloud-based PhishAlarm® email reporting tool and the features supported by specific email clients.

**IMPORTANT:** For Outlook desktop installations, Microsoft® .NET Framework version 4.5.2 or later must be present on every user’s machine where PhishAlarm is installed.

Email Client	PhishAlarm for Outlook <i>Installed plug-in downloaded via Platform</i>	PhishAlarm for Exchange <i>Add-in deployed via XML manifest</i>	PhishAlarm for Gmail <i>G Suite Marketplace App</i>
Outlook 2010 for Windows	✓		
Outlook 2013 for Windows	✓	✓	
Outlook 2016 for Windows	✓	✓	
Outlook 2019 for Windows	✓	✓	
Outlook 2016 and 2019 for Mac (Exchange 2013, 2016, and 2019; Office 365)		✓	
Outlook on the Web: <ul style="list-style-type: none"> <li>• Outlook Web App (Office 365)</li> <li>• Outlook Web Access (Exchange 2013, 2016, and 2019)</li> <li>• Outlook.com</li> </ul>		✓	
Outlook for iOS and Android*		✓	
Gmail on the Web**			✓

\* Supported only in Office 365. Mobile add-ins are not supported on the U.S. Government Community Cloud (GCC) or on-premise Microsoft Exchange Servers.

\*\* PhishAlarm for Gmail add-on is only accessible when an email account is opened within a desktop web browser window and not within mobile web browsers or with the Gmail app.

## Features Supported

The following feature matrix notes the capabilities supported when PhishAlarm is installed within specific email clients.

- = supported by the email client      ○ = not supported by the email client

Feature	Outlook	Exchange	Gmail
Forward to specified email recipients	●	●	●
Delete email after report	●	●	○
Move email to Junk folder after report	●	●	○
Attachment detection (for ThreatSim attachment campaigns)*	●	○	○
Capture header	●	●	●
Capture body	●	●	●
Capture attachments	●	●	●
Prompt Message**	●	●	●
Email Confirmation notification**	●	○	○
Language support for notifications	●	●	●
Automatic software updates***	○	●	●
PhishAlarm Analyzer support****	●	●	●
Whitelist Emails	●	●	●
Custom Icon and Text	●	●	Text only
Closed-Loop Email Analysis & Response (CLEAR)	●	●	●
Report from Shared Inbox	●	○	○
Report Messages from Multiple Accounts	●	○	○
Deployed Centrally	○	●	●
Offline Reporting Available	●	○	○
Preserve Original Header and Body	Attached	Attached/Inline	Inline

\* This option is only available in PhishAlarm version 3.2.22 or later.

\*\* When using PhishAlarm in Office 365, Outlook on the Web, Outlook for iOS/Android, and Gmail, this notification is displayed in line within the browser window, not in a separate pop-up window.

\*\*\* Updates to business logic are automatic, but an update of the XML manifest is still required for PhishAlarm for Exchange.

\*\*\*\* PhishAlarm Analyzer is an optional add-on to PhishAlarm that provides prioritization and analysis of reported emails.