LEVEL THREE
OBSERVEIT ADVANCED ADMINISTRATION

This course will build on lessons, knowledge, and experience provided by the 201 Level Administration course. Ideally focused for end users looking to extract every bit of relevant functionality from the solution to support their Insider Threat Management programs.

COURSE OUTLINE

Lesson 1: Understand the basics of API capabilities
Review and understand how the basics of leveraging the RESTful API provided by the tool.

Lesson 2: Alert & Prevent Rule customization, optimization and tuning
Understand & learn the finer details around Alert customizations and tuning.

Lesson 3: Learn troubleshooting of your ObserveIT install
Understand how to self-support the solution. Learn log file location and debug levels.

Lesson 4: Understand how to optimize List
Review and understand the abilities with Lists how the can be optimized to meet configuration needs.

Lesson 5: Learn how to leverage Endpoint Groups
Review the benefits and uses for End Point groups.

Lesson 6: Learn how to tune the Insider Threat Intelligence User Risk Dashboard
Understand how to tune this Dashboard and the impact of the metrics use therein.

Lesson 7: Learn the steps involved when tuning the solution to support specific Use Cases
Understand methods utilized to build the required underlying configuration to support specific Use cases within the tool.