

Proofpoint Security Awareness Training

Packages Summary

Proofpoint Security Awareness Training empowers your people to protect you. Proofpoint engages users and drives behaviour change to ensure they have the right response to security or privacy threats. This helps you ensure compliance, reduce successful phishing attacks and cut human-driven incidents across your control domains.

| | STANDARD | ENTERPRISE |
|--|---|--|
| Who is this best for? | <p>Organisations looking to deploy engaging awareness programs and cut IT overhead. It helps:</p> <ul style="list-style-type: none"> • Drive behaviour change across broad control domains and enjoy a wide variety and assortment of educational materials. • Expand beyond phishing to include other privacy and security domains. • Understand if user-reported messages are malicious using Proofpoint's advanced threat-detection technology. | <p>Multinational organisations with advanced threat-protection needs. Besides the functionality of Proofpoint Standard Package, you can:</p> <ul style="list-style-type: none"> • Use more integrated capabilities and content in your program • Run focused programs based on real risk with Targeted Attack Protection (TAP) Guided Training. • Automate the removal of user-reported malicious emails with the CLEAR workflow and better understand user risk with Nexus People Risk Explorer. |
| Support for Nexus People Risk Explorer | | ✓ |
| Support for Targeted Attack Protection (TAP) Guided Training | | ✓ |
| Support for Automated Email Remediation (CLEAR) | | ✓ |
| Knowledge Assessments | ✓ | ✓ |
| Phishing Simulations | ✓ | ✓ |
| USB Simulations | ✓ | ✓ |
| Training Modules | 104 core curriculum modules, including coverage for critical topics and domains | Entire curriculum (300+ modules) |

| | STANDARD | ENTERPRISE |
|---|--|---------------|
| Customise most training content with Customization Center | ✓ | ✓ |
| Multinational Support for User-facing Content | English plus three client-selected languages | 40+ languages |
| LMS (SCORM) Installation | ✓ | ✓ |
| Security Awareness and Program Materials | ✓ | ✓ |
| PhishAlarm® Email Reporting Button | ✓ | ✓ |
| Threat Classification using Proofpoint advanced threat-detection technology | ✓ | ✓ |
| End-User Sync for Microsoft Active Directory (AD) or Azure | ✓ | ✓ |
| Real-time Reporting | ✓ | ✓ |
| CISO Dashboard | ✓ | ✓ |
| Support for Managed Services | | ✓ |

Threat Protection Platform Integrations

Threat Protection Platform Integrations are available with the Enterprise Package, included in P1 bundles.

- Targeted Attack Protection (TAP) Guided Training means you can run a program based on real risk in your email environment. Choose Very Attacked People and Top Clickers of specific threat types (credential phishing, ransomware, etc.) when setting up assessments or training.
- Closed-Loop Email Analysis and Response (CLEAR) solution automates the remediation of user-reported messages and provides customised feedback to users.
- Nexus People Risk Explorer is a cybersecurity risk dashboard for CISOs and strategic security leaders to plan and implement a people-centric security strategy. It analyses data from various Proofpoint and third-party products in your environment, segments your employees by their security risks, and then suggests appropriate controls for each group.

Managed Proofpoint Security Awareness Training

Comprehensive managed program support is available for Enterprise-package customers.

- Let a team of experienced Proofpoint experts reduce the burden and administer a comprehensive security awareness program — they've worked with hundreds of organisations large and small.
- Choose from set programs or get a tailored experience perfect for your organisation's unique needs.
- Receive personalised support, comprehensive reporting, and ensure your program adheres to best practices for optimal behaviour change.

Additional Features and Benefits

| REPORTS AND ANALYTICS | MULTINATIONAL SUPPORT | END-USER ACCESSIBILITY |
|---|---|---|
| <ul style="list-style-type: none"> Automated reporting for delivering reports to key stakeholders Add custom properties and dynamically filter and save custom reports Export to XLS and CSV Benchmarking against other Proofpoint customers including industry-specific data | <ul style="list-style-type: none"> Core curriculum translated and localised into 40 languages; remaining content in English plus 10 languages Support for international time zones Regional data storage and privacy features Regionally-specific domains, names, references and more | <ul style="list-style-type: none"> Single sign-on to our security education platform Mobile accessibility for most training modules Interactive training modules support 508 and WCAG compliance 2.0 AA |
| ADMINISTRATION AND SECURITY | SUPPORT AND SERVICES | TECHNICAL CERTIFICATIONS |
| <ul style="list-style-type: none"> Unlimited use of assessments, training, and reporting for licensed users Two-factor authentication for administrators Limit password reuse and lock-out after failed login attempts Customise password policy of administrators | <ul style="list-style-type: none"> Award-winning support via email, phone and live chat Online community with knowledge base, ideas, discussions and more Customer success support for program and implementation strategy Access to extensive best-practices documentation | <ul style="list-style-type: none"> Annual independent third-party data privacy assessment by TRUSTe Self-certified with EU-US Privacy Shield and the Swiss-US Privacy Shield Frameworks Cloud Security Alliance STAR self-assessment Okta integration partner for single sign-on FedRAMP Moderate Certification In Process |

LEARN MORE

For more information, visit [proofpoint.com](https://www.proofpoint.com).

ABOUT PROOFPOINT

Proofpoint, Inc. (NASDAQ: PFPT) is a leading cybersecurity and compliance company that protects organisations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organisations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint for people-centric security and compliance solutions that mitigate their most critical risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

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