Proofpoint Capture

Capture, manage and retain your electronic communications with ease

Key Benefits

• Capture content from a variety of sources
• Deliver content to your data store or downstream services in a consistent format for easier analysis
• Stay up to date with changes to content sources

Your employees use electronic communications and collaboration tools to do their jobs and interact with your customers. But these content sources can present a challenge when it comes to record keeping and compliance. Whether it’s to meet regulatory or corporate governance requirements, your firm needs to capture and retain content from all the tools employees use to communicate. But creating and maintaining individual connectors from each source to your data store is inefficient and a drain on your IT resources.

As part of the Proofpoint Intelligent Compliance family of products, Proofpoint Capture makes it easy to capture, manage and retain data from a variety of content sources. Through APIs, we capture content and deliver it to your data store or downstream services for e-discovery, compliance and supervision.

Supported Platforms

• Microsoft Teams
• LinkedIn
• Twitter
• Slack
• Zoom
• WhatsApp
• OneDrive
• Salesforce Chatter
• And more

Capture Content Across Sources

Proofpoint Capture captures content across sources and delivers it to your data store or downstream services. We maintain the chain of custody and eliminate opportunities for human manipulation. And with our deep expertise in data security, you can feel confident about the integrity of the content being delivered to your data store.
With our modular design, you purchase just the connections you need. What’s more, we can capture data regardless of the user’s device or location.

**Unify and Normalize Content for Easier Analysis**

We capture content using a consistent and well-documented format. This enables you to easily map and review data from multiple content sources. And where allowed by the source, this data includes contextual details such as message threading and attachments.

**Stay Up to Date With Source Changes**

We perform ongoing QA and manual review to flag all changes to content sources. And we update our connectors accordingly. We also document changes to content sources and associate all content with an up-to-date version of the source schema.

**Seamlessly Integrates With Proofpoint Intelligent Compliance**

To give you a cohesive experience, Proofpoint Capture integrates with our broader Intelligent Compliance solution. This includes the award-winning Proofpoint Archive, which can be paired with our unparalleled e-discovery and supervision products. We can also deliver content to leading third-party archiving solutions and other downstream services for supervision and e-discovery. These include Veritas Enterprise Vault, Dell SourceOne, Digital Safe and others.

Monitor Public Social Media In Near Real Time (Add-On)

The optional Proofpoint Patrol add-on enables your social media compliance teams to monitor content at the point of capture across sensitive platforms such as public social media and digital assets. Teams can enforce compliance policies at scale and remove risky content quickly, in some cases even before it is published.

Ensure Complete Capture (Add-On)

Our Proofpoint Track add-on enables firms to verify that captured communications are received by downstream services such as repositories and supervision tools. Additionally, the upstream reconciliation feature provides “belt and suspenders” assurance by auditing communications from the source. It also acts as a centralized hub for filtering and routing content across multiple downstream destinations, such as region- or business-unit specific repositories.

**Use Cases**

Primary use cases for Proofpoint Track include:
- Capture and normalize data from content sources
- Map data to specific users
- Deliver content to your data store
- Include contextual details (where available)

"Proofpoint Capture" was formerly "Proofpoint Content Capture," "Proofpoint Track" was formerly "Proofpoint Compliance Gateway," and "Proofpoint Archive" was formerly "Proofpoint Enterprise Archive"