

proofpoint.

PROOFPOINT TECHNICAL TRAINING

Proofpoint Training helps you grow your knowledge and build skills on Proofpoint products, so you can protect your people, your data, and your brand from the world's bad actors. We offer learning paths designed for job roles and skill levels, to help guide you through your Proofpoint learning journey. Our learning experiences include web-based, virtual, and classroom trainings, plus how-to videos and frequent product updates. Please contact us at training@proofpoint.com for any questions. Log on and Level UP!

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WEB-BASED TRAINING

Proofpoint Level UP! offers Level 1 and Level 2 web-based training as complementary self-paced learning. These courses cover a full range of topics across our suite of products and are available anywhere, anytime, from any device. Each of the following courses includes an exam to attain accreditation.

For a current list of web-based training courses, course descriptions, and course datasheets, please visit www.proofpoint.com/us/support/technical-training/web-based-courses.



Email Protection

Protection Server: Basics - Level 1

Email Protection - Level 1

Email Fraud Defense - Level 1

Threat Response Auto-Pull (TRAP) - Level 1

Essentials - Level 1



Advanced Threat Protection

Targeted Attack Protection (TAP) for Administrators - Level 1

TAP SaaS Defense - Level 1

Threat Response for Administrators - Level 1 (4.4)

Threat Response for Security Analysts - Level 1



Security Awareness Training

PhishAlarm Analyzer – Level 1

PhishAlarm - Level 1

Security Awareness Training: Modules - Level 1

Security Awareness Training: Platform - Level 1

Security Awareness Training: User Management -Level 1

Security Awareness Training: Reports - Level 2

Security Awareness Training: Customization Center - Level 2

Security Awareness Training: Notifications and Assignments - Level 2



Cloud App Protection

CASB and CAD Deployment - Level 1

CASB and CAD Fundamentals - Level 1

CASB and CAD Threat Configuration - Level 1

CASB and CAD Threat Incident Response - Level 1

CASB DLP Configuration – Level 1

CASB DLP Incident Response – Level 1



Archive and Compliance

- Enterprise Archive Administration - Level 1
- Enterprise Archive eDiscovery - Level 1
- Enterprise Archive: Intelligent Supervision - Level 1



Digital Risk

- Digital Risk: System Settings - Level 1
- Fundamentals of Social Patrol - Level 1
- Social Patrol: Incident Management ProfileLock - Level 1
- Social Patrol: Managing Configurations – Level 1
- Social Media Protection - Level 1
- Social Patrol: Applying App Policies - Level 2
- Social Patrol: Conquering Content Policies - Level 2



Information Protection and DLP

- Information Protection Course - Level 1



INSTRUCTOR-LED, VIRTUAL INSTRUCTOR-LED AND ONSITE TRAINING

Level 2 and Level 3 Instructor Led Training

Proofpoint instructor-led training targets both administrators and end users of Proofpoint products. Proofpoint instructors deliver Level 2 and Level 3 instructor-led courses in Proofpoint Training Centers, virtually over WebEx, or onsite at customer facilities. After completion of these courses, students have the option to take the online certification exam available through Proofpoint Level UP!

All Proofpoint instructor-led training class enrollment must be confirmed with a valid purchase order (PO). Contact your Proofpoint Sales Account Manager for pricing information.

Contact Proofpoint Technical Training at training@proofpoint.com for details on instructor-led training course enrollments.

For a current list of instructor-led training courses, visit www.proofpoint.com/us/support/technical-training/instructor-led-courses

Proofpoint's United States based Training Center in Sunnyvale, CA. In Europe, we offer public classes from our Proofpoint Training Center in Belfast, Northern Ireland.

Private Onsite training is also available and preferred for organizations with small to large groups of students. Private training can be customized to meet your particular training needs and is priced per full day of training to maximize value.



Archive: Intelligent Supervision for Administrators - Level 2

This course explains how Proofpoint Intelligent Supervision works. It provides both instruction and hands-on experience. You will create and configure a compliance division; create violation and sampling rules; and create a policy and add monitored staff, rules, and review team members. You will also explore and configure different workflow options and use tools to improve review efficiency. You will learn how to use reporting for monitoring and improving rule effectiveness. The course also shows administrators the tasks performed by reviewers via the Dashboard, Message Review, Past Review, and Search. This course is based on Proofpoint Enterprise Archive 4.0.131. **Format:** Offered as VILT, ILT, or OS.

Duration: VILT - 2 days. ILT - 1.5 days. .

Prerequisite: Knowledge of compliance regulations such as FINRA, SEC, and IIROC.

Click here for the [Course Data Sheet](#)

Archive: Intelligent Supervision for Reviewers - Level 2

This course explains how Intelligent Supervision works for Reviewers. It provides instruction and hands-on experiences where you interpret Dashboard information, access messages for your review, and act on messages in your review queue. You will learn available message review options and take action on potential violations. You will also practice using available tools and techniques to improve your review efficiency. This includes how to expand your message queue to include messages not sampled and those already acted upon. The course also shows you how to run reviewer related reports and interpret their results. This Level Two course is based on Proofpoint Enterprise Archive 4.0.131.

Format: Offered as VILT, ILT, or Onsite.

Duration: VILT - 1/2 day ILT – 1/2 day

Prerequisite:

- Level Two—Protection Server certification or a minimum of 5 years of experience administering PPS
- Experience using basic Unix at the command line and a Telnet client for SSH

Click here for the [Course Data Sheet](#).



Archive: eDiscovery for Users - Level 2

This course explains how Proofpoint eDiscovery interacts with the archive and where it fits in the electronic discovery reference model (EDRM). It provides instruction and hands-on experiences where you search the archive, save your search criteria, and store and export your search results. The course shows you how to refine your search with analytics. It teaches how to create and manage person based and ad hoc legal holds.

Format: Offered as VILT, ILT, or Onsite.

Duration: IVILT - 1/2 day ILT – 1/2 day

Prerequisite: None

Click here for the [Course Data Sheet](#).

Protection Server - Level 2

The Proofpoint Email Protection—Protection Server is a Level Two course. It covers the email protection and information protection tools that are available in the Proofpoint Protection Server (PPS) suite of modules. For example, students will learn how to stop Spam, create Firewall rules, set Policies, detect Imposter Email, and how to configure and analyze Targeted Attack Protection.

Format: Offered as VILT, ILT, or Onsite.

Duration: VILT - 20 hours. ILT - 3 days.

Prerequisite: Successful completion of the Email Protection Level 1 and Information Protection Level 1 Exams is recommended.

Click here for the [Course Data Sheet](#).

Protection Server - Level 3

This course teaches you advanced settings, recommended configuration, and troubleshooting for PPS solutions. You'll get in-depth knowledge of mail processing, PPS logs, TLS, firewall rules and troubleshooting, envelope splitting, and email authentication. This course is presented using an on-premises environment.

Format: Offered as ILT, or Onsite only. Not available as Virtual training.

Duration: ILT- 2 days.

Prerequisite:

- Level Two—Protection Server certification or a minimum of 5 years of experience administering PPS
- Experience using basic Unix at the command line and a Telnet client for SSH

Click here for the [Course Data Sheet](#).



Additional Resources

- Proofpoint Technical Training Calendar: proofpoint.com/us/support/technical-training/calendar
- Proofpoint How-to Video Tutorial Library: proofpoint.com/us/support/technical-training/how-to-videos and on the Proofpoint Community at proofpointcommunities.force.com/community/s
- Instructor-led Training Course Descriptions: proofpoint.com/us/support/technical-training/instructor-led-courses
- Proofpoint Technical Training Email Contact: training@proofpoint.com
- Proofpoint YouTube channel: youtube.com/channel/UCIvtJgsrUzFo90NKeiVozhQ
- Technical Training Playlist: youtube.com/playlist?list=PL9dzt3JmWBvA7_pypP6r6h2HqS1jqnXYG
- Customer Guide—How to Use an Access Code: proofpoint.com/sites/default/files/pfpt-us-ds-level-up-customer-access-process.pdf
- Customer Guide—How to Submit a Support Contact: Add/Update/Remove Request: proofpoint.com/sites/default/files/pfpt-us-tg-how-to-submit-a-new-authorized-support-contact-request.pdf



To learn more about Proofpoint Technical Training
visit proofpoint.com/us/support/technical-training
or email training@proofpoint.com.

ABOUT PROOFPOINT

Proofpoint, Inc. (NASDAQ:PFPT) is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint to mitigate their most critical security and compliance risks across email, the cloud, social media, and the web. No one protects people, the data they create, and the digital channels they use more effectively than Proofpoint.

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