

LEVEL ONE

INFORMATION PROTECTION

FORMAT

Web-Based Training (WBT)

DURATION

1.5 hours

WHO SHOULD ATTEND?

This course is recommended for new Proofpoint Protection Server Information Protection customers and partners.

PREREQUISITES

None

REGISTRATION

Contact training@proofpoint.com for registration information.

The Level One – Information Protection course introduces students to the concepts of email architecture and information protection with an emphasis on identifying and protecting sensitive data in-transit and at-rest. Students have an opportunity to test their knowledge by taking the Level One Exam – Information Protection. This Level One course is based on PPS 8.8.

COURSE OUTLINE

Information Protection

Module 1: Components

Describe the components for Information Protection within PPS.

Module 2: Regulatory Compliance

Explore the Regulatory Compliance module and describe associated dictionaries, rules, and smart identifiers.

Module 3: Digital Assets

Explore the Digital Assets module and describe associated terminology, categories, and rules.

Module 4: Encryption

Describe the encryption module as it relates to licenses, keys, and the overall authentication process.

Module 5: Secure Share

Describe Secure Share and discuss why it is used for large file exchanges.

Module 6: Content Control (Data Discover)

Describe Content Control and why it is important for data at rest.

Support

Module 1: Overview

Describe PPS support as it relates to plans, priorities, and contact services.

Module 2: Customer Success Center

Describe and navigate Proofpoint's support via the Proofpoint Customer Success Center (PCSC).

Module 3: Case Details

Describe the phased process of a typical support case.

Module 4: Phone Support

Describe and locate Proofpoint's phone support service.

Module 5: Case Escalation

Describe the process for escalating a case.

Module 6: Training

Describe the various options for training.

Module 7: Customer Success Team

Describe the Customer Success Team including the organization, programs, and exclusions.

Module 8: Tools and Diagnostics

Describe the various tools and diagnostics for PPS including the system summary as well as the alert and log viewer.

Exam: PAA for Information Protection Exam

Test your knowledge and earn the Proofpoint Accredited Administrator for Information Protection certificate. A passing score of 75% is required to attain accreditation.

ABOUT PROOFPOINT

Proofpoint, Inc. (NASDAQ:PFPT) is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 100, rely on Proofpoint to mitigate their most critical security and compliance risks across email, the cloud, social media, and the web. No one protects people, the data they create, and the digital channels they use more effectively than Proofpoint.combat modern advanced threats.

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