This course provides knowledge, step-by-step processes, interactive hotspots, videos and best practices for PhishAlarm.

**COURSE OUTLINE**

**Lesson 1: PhishAlarm Overview**
Gain knowledge about technology integration, features supported by client, benefits and notifications.

**Lesson 2: Installation of PhishAlarm**
Gain knowledge about steps to access PhishAlarm add-in and install for Gmail, Outlook and Exchange.

**Lesson 3: End User Experience**
View examples of PhishAlarm button on clients for end users and suggestions for training end users.

**Lesson 4: Button Configurations**
Gain knowledge about the steps to preview the PhishAlarm Button for clients and options to customize: language, layout, labels and branding

**Lesson 5: Notifications**
Gain knowledge about notifications types, steps to access notifications and to customize notifications: action, language, message content and URL.

**Lesson 6: Report Info**
Gain knowledge about steps to access report info, forward action options and file format.

**Lesson 7: Whitelist**
Gain knowledge about steps to access whitelist, configure a new, edit or delete a whitelist and understanding whitelist conditions.

**Lesson 8: PhishAlarm Reported Emails Report**
Gain knowledge about report case use, description, data and export options.