

LEVEL ONE

PROOFPOINT PHISHALARM

FORMAT

Web-based Training (WBT)

DURATION

60 minutes

INTENDED AUDIENCE

Super, Reporting and Phishing Administrator

PREREQUISITES

N/A

REGISTRATION

Contact training@proofpoint.com for registration information.

This course provides knowledge, step-by-step processes, interactive hotspots, videos and best practices for PhishAlarm.

COURSE OUTLINE

Lesson 1: PhishAlarm Overview

Gain knowledge about technology integration, features supported by client, benefits and notifications.

Lesson 2: Installation of PhishAlarm

Gain knowledge about steps to access PhishAlarm add-in and install for Gmail, Outlook and Exchange.

Lesson 3: End User Experience

View examples of PhishAlarm button on clients for end users and suggestions for training end users.

Lesson 4: Button Configurations

Gain knowledge about the steps to preview the PhishAlarm Button for clients and options to customize: language, layout, labels and branding

Lesson 5: Notifications

Gain knowledge about notifications types, steps to access notifications and to customize notifications: action, language, message content and URL .

Lesson 6: Report Info

Gain knowledge about steps to access report info, forward action options and file format.

Lesson 7: Whitelist

Gain knowledge about steps to access whitelist, configure a new, edit or delete a whitelist and understanding whitelist conditions.

Lesson 8: PhishAlarm Reported Emails Report

Gain knowledge about report case use, description, data and export options.

ABOUT PROOFPOINT

Proofpoint, Inc. (PFPT) is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint to mitigate their most critical security and compliance risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

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