

# LEVEL ONE

# THREAT RESPONSE AUTO-PULL

## FORMAT

Web-based Training (WBT)

## DURATION

90 minutes

## INTENDED AUDIENCE

users and administrators who need to know how to install, configure, monitor, and troubleshoot TRAP during and after the Professional Services deployment

## PREREQUISITES

None

## REGISTRATION

Contact [training@proofpoint.com](mailto:training@proofpoint.com) for registration information.

The Proofpoint Threat Response Auto-Pull (TRAP) course examines installation and configuration from the point of view of customers working with Proofpoint Professional Services. This Level One course is based on Threat Response version 3.5. Take the exam to test your knowledge and earn your Level One certificate for Threat Response Auto-Pull (TRAP).

## COURSE OUTLINE

### Lesson 1: Course Overview

Discover how the course aligns with Professional Services and how to get the most out of the course.

### Lesson 2: TRAP Kickoff

Explore what happens during and after the kickoff call, including follow-up tasks such as information gathering and VM installation.

### Lesson 3: Configuration

Add users, configure email alerts and communicate with Targeted Attack Protection (TAP).

### Lesson 4: Configuring Microsoft Office 365

Create quarantine and service accounts in Office 365 and configure TRAP to automatically quarantine messages.

### Lesson 5: Configuring G Suite

Create a project and quarantine account in G Suite and configure TRAP to automatically quarantine messages.

### Lesson 6: Navigation

Navigate the TRAP user interface and identify the portions that are needed to get the most out of TRAP.

### Lesson 7: Threat Response Usage

Quarantine email imported from Smart Search, CSV files and the Abuse Mailbox monitor

### Lesson 8: Appliance Maintenance

Execute backup and restore configurations, perform system upgrades and collect information for technical support.

## ABOUT PROOFPOINT

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