Proofpoint Enterprise Continuity

Ensure email availability even when the primary server is down

Key Benefits

- Ensure email is always available
- End users get full access to email either natively within Outlook or via Web portal
- Completely hands-off solution that doesn’t require activation during an outage, along with fully automated recovery
- Keep the most recent 30 days of email available in end-user inboxes

Proofpoint Enterprise Continuity mitigates the risk of email downtime and lost productivity. It lets users send and receive email in the event of an outage, without any further action on their part or from IT.

Traditional approaches to email continuity are designed to ensure high availability with on-premises email deployments. But they are often costly and ineffective. And they still leave organizations with outages. So enterprises are moving to cloud-based email services. These services offer “multi nine” service level agreements. But they still see costly outages.

Email is essential for business. The no-maintenance Proofpoint Enterprise Continuity service provides an always-on insurance policy to keep your important communications flowing.
How Proofpoint Enterprise Continuity Works

Proofpoint Enterprise Protection scans each message directed toward your primary email solution for viruses and spam. It makes a copy of each message. Then it compresses, encrypts and transmits them to the Proofpoint Enterprise Continuity service. If there’s an outage, end users can still send and receive emails either natively within Outlook or through the Enterprise Continuity Web Portal.

What Proofpoint Enterprise Continuity Offers

Email anytime, anywhere

Access your emergency inbox with the click of a button. Get instant access for 30 days of email and keep your business moving in spite of outages.

Auto failover and restoration

An outage is distressing. Automatic failover and recovery lets you focus on restoring primary mail service knowing full well that you’re covered in the interim. Once primary mail service is restored, Enterprise Continuity will automatically route messages exactly where they should be—be it the user’s Inbox or Sent Items folders.

No plug-ins, no complexity

It just works. Proofpoint’s approach to continuity does not need any intervention from IT. It also does not require any on-premises hardware or plug-ins to deploy or manage.

Simple accessibility

Keep your business going through Outlook integration that provides a familiar end-user experience. Going about business during an outage does not require action from the user.

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