

Collaboration Security Tier 2

Protecting against multichannel, multistage attack campaigns



As collaboration moves beyond email into a variety of digital channels, organisations now operate with highly connected ecosystems. In the agentic era, AI-powered tools and autonomous agents have become part of this extended workforce. This, in turn, has expanded the attack surface as threat actors aim to exploit trusted relationships among employees, partners, customers and AI agents. Disconnected point products make it harder for security teams to defend against these risks as they create additional gaps in their defences, slow response times and strain resources.

Proofpoint Collaboration Security Prime is a scalable platform that extends threat protection for email and beyond. It secures trusted interactions in the agentic workspace for both humans and AI agents. At Tier 2, threats are investigated and remediated faster across email, collaboration and messaging tools, social media, cloud environments and the supply chain.

Key capabilities include:

Accurate threat detection: Prevents the widest range of threats with 99.999% detection accuracy

Pre- and post-delivery inspection: Stops advanced email threats, including AI-driven exploits, BEC, email bombing, QR-code attacks and callback phishing

AI-powered account protection: Defends against account takeovers and compromised supplier accounts

Cross-platform phishing protection: Blocks malicious links across multiple channels

Centralised cross-channel investigation: Maps threat interactions across email, messaging, cloud and the supply chain

Automated threat response: Automatically removes malicious emails, revokes unauthorised changes after ATO incidents and applies adaptive controls for compromised suppliers

3 Key benefits

1. **Stronger protection:** Stop AI-scaled, multichannel, multistage attacks across all digital channels as well as the supply chain; protect against account compromise for employees and suppliers
2. **Faster threat response:** Accelerate threat response from days to minutes by eliminating manual triage and tool sprawl, correlating cross-channel signals; automate investigation, containment and remediation
3. **Comprehensive view:** Gain a map of threat interactions across various control points to see where attacks start, how they spread and where exposure exists in real time; understand which security events need immediate attention

Collaboration Security Tier 2 gives security operations centre (SOC) teams a single console where they can see fully mapped attack campaigns and manage incidents. This solution eliminates manual investigation, speeds response and helps teams stay ahead of rapidly evolving, machine-scale attacks.

Proofpoint Collaboration Security solution tiers

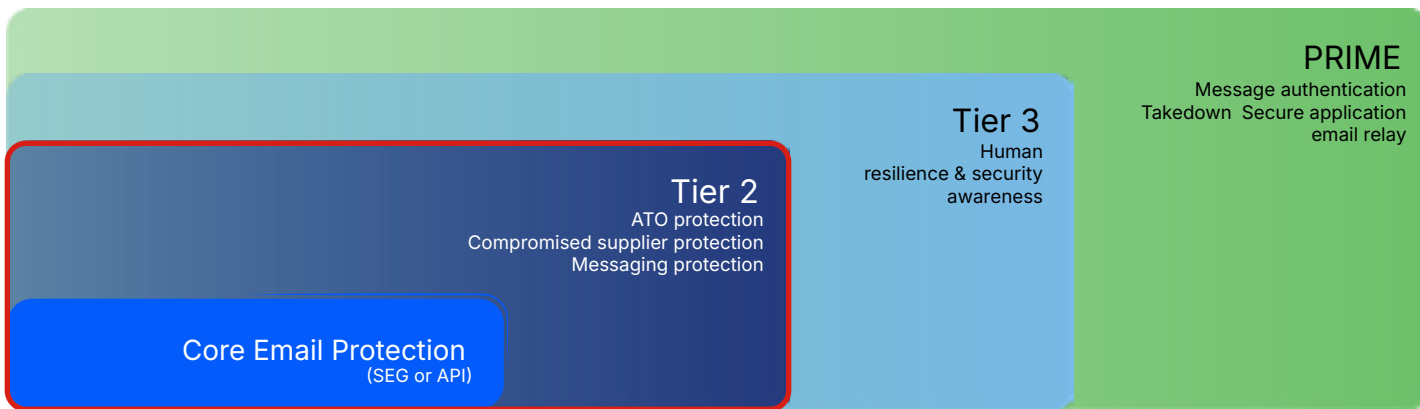


Figure 1. Proofpoint Collaboration Security Tier 2 adds capabilities such as account takeover protection, supplier threat protection and messaging protection.

What to expect during onboarding

Our Professional Services team works with you to design and guide each step of your implementation to ensure a smooth experience. With our proven approach, you can begin realising value from Prime immediately and fully deploy the solution in **weeks, not months**.



Fast, guided integration: Deployment is supported with clear documentation, SDKs and templates created by our consultants.



Tailored rollout: Implementation is phased and designed to align to your organisation's priorities, maturity and technical environment.



Proven best practices: Expert-led, prescriptive onboarding ensures a confident handoff and empowers you to successfully manage your Prime solution post-deployment.

To learn more about our award-winning [Collaboration Security solution](#), take a look at our website or **contact your Proofpoint rep today**.

About Proofpoint, Inc. Proofpoint, Inc. is a global leader in human- and agent-centric cybersecurity, securing how people, data and AI agents connect across email, cloud and collaboration tools. Proofpoint is a trusted partner to over 80 of the Fortune 100, over 10,000 large enterprises and millions of smaller organisations in stopping threats, preventing data loss and building resilience across people and AI workflows. Proofpoint's collaboration and data security platform helps organisations of all sizes protect and empower their people while embracing AI securely and confidently. Learn more at www.proofpoint.com

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