

Collaboration Security Tier 3

Defending against AI-scaled attacks while strengthening human resilience



As collaboration expands beyond email into more digital channels, organizations now work in highly connected environments. In the agentic era, AI-powered tools and autonomous agents are now part of this extended workforce. This expands the attack surface further and gives threat actors more ways to exploit trusted relationships among employees, partners, customers, and AI agents.

Meanwhile, people remain the primary target and a critical source of risk. Traditional compliance-based training and phishing simulations often fail to reflect real-world threats or drive meaningful behavior change, leaving organizations unprepared for fast-evolving, AI-driven attacks.

Proofpoint Collaboration Security Prime is a scalable platform that extends threat protection for email and beyond. It secures trusted interactions in the agentic workspace for both humans and AI agents. At Tier 3, organizations achieve faster, cross-channel threat response and mitigate human risk with real-world threat intelligence and timely intervention.

Key capabilities include:

- ✔ **Accurate threat detection:** Prevents the broadest range of threats with 99.999% detection accuracy across evolving attack vectors
- ✔ **Comprehensive email protection:** Combines pre- and post-delivery inspection to stop advanced threats, including AI-driven exploits, business email compromise (BEC), email bombing, QR-code attacks, and callback phishing
- ✔ **Internal and supplier account protection:** Uses AI-powered defenses to protect against both internal and supplier account compromise
- ✔ **Cross-channel phishing defense:** Blocks malicious links and phishing attempts across email, messaging, cloud, and collaboration platforms
- ✔ **Centralized investigation and response:** Correlates threats across channels and automates response actions, including message removal, account remediation, and adaptive controls

- ✔ **Human risk visibility:** Quantifies user risk based on real-world behavior and threat exposure to identify and prioritize vulnerable users
- ✔ **Adaptive, threat-informed training:** Delivers personalized learning and realistic simulations based on user role, behavior, and live threat intelligence
- ✔ **Behavioral reinforcement:** Provides in-the-moment guidance, automates learning pathways, and unifies analytics, training, and controls to continuously reduce human risk

3 Key benefits

1. **Stronger protection and faster response:** Stop AI-scaled, multichannel attacks—including account compromise across employees and suppliers—while accelerating response from days to minutes through automated, cross-channel detection, investigation, and remediation
2. **Unified visibility and measurable risk reduction:** Gain a comprehensive view of threat interactions across control points and track user risk with continuous scoring tied to real-world telemetry, supported by executive-ready reporting
3. **Human behavior management:** Drive behavior change with automated, risk-based interventions and turn real-world attacks into immediate phishing simulations

Collaboration Security Tier 3 gives security teams a unified console to visualize attack campaigns, correlate threats, and manage cross-channel incidents. This eliminates manual investigation and accelerates response to machine-scale attacks. It also helps teams identify at-risk users, take precise action, and continuously reduce human risk through automated, targeted interventions.

Proofpoint Collaboration Security Solution Tiers

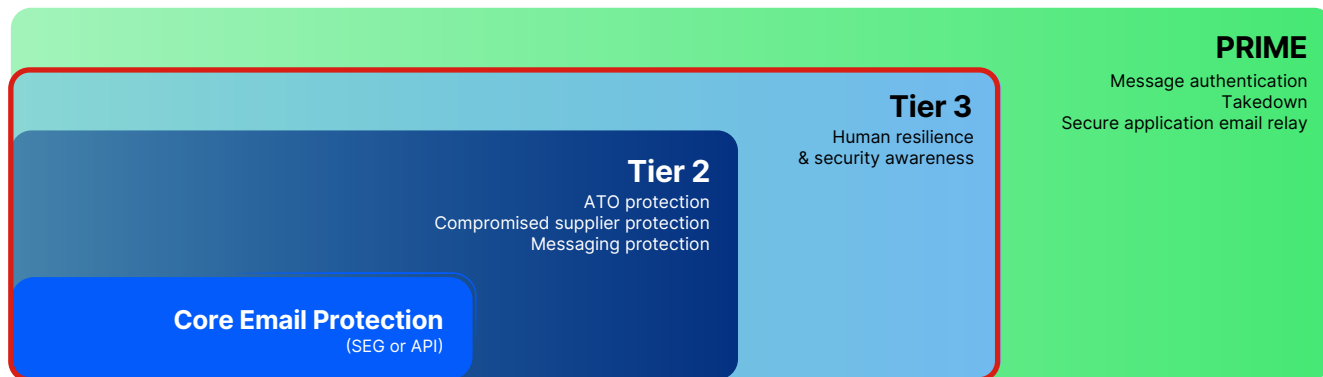


Figure 1. Proofpoint Collaboration Security Tier 3 adds capabilities such as account takeover protection, supplier threat protection, AI- and threat-driven training, and human behavior management.

What to expect during onboarding

Our Professional Services team works with you to design and guide each step of your implementation to ensure a smooth experience. With our proven approach, you can begin realizing value from Proofpoint Collaboration Security immediately and fully deploy the solution in weeks, not months.



Fast, guided integration: Deployment is supported with clear documentation, SDKs, and templates created by our consultants.



Tailored rollout: Implementation is phased and designed to align with your organization's priorities, maturity, and technical environment.



Proven best practices: Expert-led, prescriptive onboarding ensures a confident handoff and empowers you to successfully manage your Prime solution post-deployment.

To learn more about our award-winning [Collaboration Security Prime](#) solution, check out our website or **contact your Proofpoint rep today.**

About Proofpoint, Inc. Proofpoint, Inc. is a global leader in human- and agent-centric cybersecurity, securing how people, data and AI agents connect across email, cloud and collaboration tools. Proofpoint is a trusted partner to over 80 of the Fortune 100, over 10,000 large enterprises, and millions of smaller organizations in stopping threats, preventing data loss, and building resilience across people and AI workflows. Proofpoint's collaboration and data security platform helps organizations of all sizes protect and empower their people while embracing AI securely and confidently. Learn more at www.proofpoint.com

Connect with Proofpoint: [LinkedIn](#)

Proofpoint is a registered trademark or tradename of Proofpoint, Inc. in the U.S. and/or other countries. All other trademarks contained herein are the property of their respective owners.