

SOLUTION BRIEF

Proofpoint Federal Email Relay

Controlling and securing transactional emails from applications, SaaS partners and agentic AI agents



Key highlights

- Provides a secure, dedicated FedRAMP Moderate Email Relay for transactional emails
- Isolates application mail to prevent disruptions in user email flow
- Simplifies migration from on-premises relays to the cloud
- Accelerates DMARC adoption with DKIM signing
- Safeguards sensitive data (PII, PHI) with optional DLP controls

Proofpoint Federal Email Relay (FER) consolidates and secures transactional emails from internal apps, SaaS platforms and AI agents. It blocks compromised third-party senders from using your domains to send malicious email. And it makes compliance easier by DKIM-signing all email to help you meet DMARC requirements.

Proofpoint FER puts you in control of your email identity, ensuring your customers, partners and employees only receive authentic email from you. Plus, it protects your sensitive data by letting you apply email DLP with optional licensing.

Secure email from risky environments

You may have numerous applications and third-party email providers authorized to send mail using your domains—but not all follow strong security practices. This creates opportunities for account compromise or platform abuse, allowing attackers to send malicious email that appears legitimate and passes authentication checks.

Proofpoint Federal Email Relay (FER) closes this gap with a controlled, closed-loop relay system. Only verified business entities can send through our platform—eliminating the risks posed by open or free relay services.

FER securely accepts mail from your authorized applications and applies Proofpoint's advanced anti-spam and anti-virus protection to every message. It blocks malicious attempts to send email as your organization and consolidates legitimate application traffic behind dedicated, reputable IPs—masking and protecting your brand from bad actors.

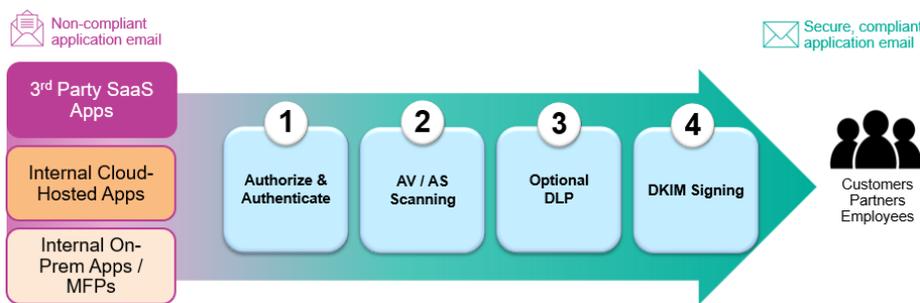


Figure 1. Ensure secure, clean and compliant transactional email.

Accelerate DMARC deployment

When multiple applications, SaaS tools and third-party services send email on your behalf, it can be a challenge to achieve full DMARC compliance. Proofpoint FER simplifies this process.

It automatically enables DKIM signing for outbound messages and ensures SPF alignment. This ensures that every source meets DMARC authentication requirements—and you don't have to make complex configuration changes and risk breaking critical mail flows to get there. With consistent authentication and visibility across all senders, you can move to an enforced DMARC policy faster.

Meet regulatory compliance

To be compliant with regulations, you must protect sensitive data, such as personally identifiable information (PII) or personal health information (PHI). Proofpoint FER helps ensure that all your transactional messages are compliant with privacy and security mandates through optional DLP.

This Proofpoint FER option helps support regulatory frameworks like CMMC, FedRAMP, HIPAA, SEC and FINRA.

Prevent data loss

As the volume of emails being sent from AI agents increases, it is critical to have safeguards in place to ensure that your data is not accidentally exposed.

Proofpoint Federal Email Relay can help provide these controls.

Ensure deliverability

New bulk sender requirements from major email providers like Google, Yahoo, Apple and Microsoft require strong sender identity and message integrity. Proofpoint FER helps you align with these mandates.

FER ensures that all outbound messages are DKIM signed so that they align with SPF requirements.

Proofpoint also offers optional application owner support, migration planning and execution, and post implementation deliverability services for Federal Email Relay.

Contact your authorized Proofpoint representative for details.



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