

Proofpoint Managed Services for Information Protection

Improve risk posture and reduce compliance burdens with people-centric managed services

Key Benefits

- Ease operational burdens with comprehensive managed services from application management to policy governance to analysis and reporting
- Improve risk posture by leveraging DLP best practices and continual monitoring without interruptions like quitting or sick time
- Optimize and stabilize operational costs and demonstrate efficacy and ROI to key stakeholders with meaningful executive reports

Data security is a top priority. But attracting security staff with specialized skill sets is difficult. Ramping up new employees to full productivity can take months. And it can be just as hard to retain them. Staffing issues like these can adversely affect your security risk posture. But Proofpoint can help.

With our Managed Services for Information Protection, our highly skilled cybersecurity experts will be at your service. These experts will help you get the most out of your investment in information protection and cloud security solutions. They will comanage your data security program. And they will help you reduce your operational overhead.

Our people-centric program can improve your risk posture. It helps protect your data from careless, compromised and malicious users. And with a flat, annual fee, it is cost effective. The program also includes executive summaries and reports that can show your stakeholders just how your security posture is improving over time and how your investment is producing healthy returns.

Streamline Your Information Protection Program

With Proofpoint Managed Services for Information Protection, we partner with your security team. Together, we design, implement and comanage a people-centric security program to protect your most critical data. We identify the business assets to protect, compliance requirements, regulatory issues, users at risk and user groups of concern. We also identify network architecture, staffing and potential cloud migration plans.

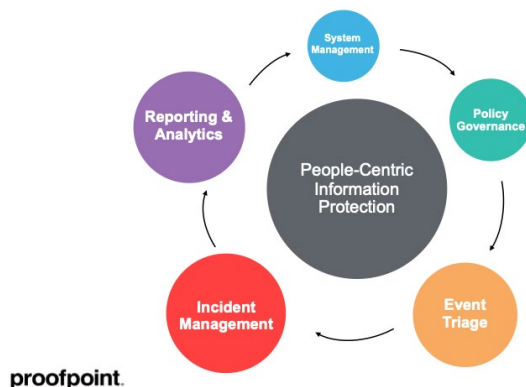


Figure 1: Managed Services for Information Protection

We ensure that your information protection solutions and programs are fully integrated with business practices. We also make sure that your organizational workflows won't be disrupted. Our consultants have expertise in business lifecycles and data loss prevention (DLP). We use this to develop a comprehensive protection program for you. Our plans often feature data classification, cloud access security brokers (CASBs), email and web gateways, and other technologies. We follow a step-by-step process to construct the program. And we document the whole thing in a comprehensive program-design document. This will serve as a playbook for the ongoing management of your program.

Application management

We keep your security apps running. They will always be up to date. And they will always communicate properly. We monitor and manage your systems 24/7 year round. Our monitoring includes:

- Health checks
- Troubleshooting
- Patches and updates

Policy development and tuning

We build your data security policies and continuously improve them. This not only lets you protect sensitive data today, it also helps you adapt to business and regulatory changes as they are made. Our policy governance services include:

- Development
- Tuning
- Updates
- Encryption (where applicable)

Event triage

Our experts manage alerts, service level agreements (SLAs) and service level objectives (SLOs). When we identify false positives, we analyze the instances so that we can further tune our policies. We manage security events for:

- Enterprise DLP
- CASBs
- Insider threat management

Incident management

Our responders analyze incidents. We determine the scope of the incidents, assess damages and develop plans for mitigation. We use proven processes to manage prioritization, escalate, track and document security incidents. Escalations include:

- Escalations to incident response teams
- Business unit escalations

Reporting and analytics

We determine the key performance indicators (KPIs) and success criteria that matter most to you. With our robust analytics and reporting, you can reduce the time to prepare for audits. You can also deliver executive reports that are customized to your unique KPIs.

Improve Risk Posture With Help From a Trusted Partner

We base our best practices on decades of experience. We've worked with many of the leading information protection platforms. As such, we have in-depth knowledge on information protection and cloud security solutions from both Proofpoint and others. So we can integrate and manage them all effectively. And with Proofpoint's Managed Services, you'll receive faster support and remediation than customers who do not have the service.

A dedicated client strategy manager (CSM) will handle all facets of your security program. Your CSM ensures your program continues to meet your needs as your business evolves. Engineering and analyst teams support the CSM. These teams maximize the security of your critical assets by proactively recommending tuning, policies and rule updates. Disruptions to your staffing will not impact your security posture. This way you can rest assured that you will have consistent protection. You will also always receive the latest features and releases. And we will provide you with continuous monitoring and management.

Lower Operational Costs and Get Buy-in

Our managed service helps you improve your ROI for your information protection and cloud security solutions. You'll get the right security expertise in the right amount. This efficiency can reduce your operational overhead. Our program also has a flat, annual fee. This means it is cost effective and provides consistency for budgeting.

Proofpoint Managed Services for Information Protection also gives you the reports that can prove how your security posture is improving. From functional incident reporting and tracking to meaningful executive summaries, we provide the reports and program management that you need to get continued buy-in from key stakeholders.

Build a Comprehensive Solution With Our Services and Platform

You can combine our managed services with our Information and Cloud Security platform to build an efficient and comprehensive information protection program. The platform addresses DLP across email, cloud, web and endpoint as well as insider-risk use cases. It offers world-class threat, content and behavior detection. The platform also delivers people-centric visibility and access controls for web, cloud and private apps. It features a unified administration and response console. And it offers sophisticated analytics to simplify operations and shorten response times. Our services and platform help you modernize your information protection program and stop data loss.

LEARN MORE

For more information, visit proofpoint.com.

ABOUT PROOFPOINT

Proofpoint, Inc. is a leading cybersecurity and compliance company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint for people-centric security and compliance solutions that mitigate their most critical risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

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