Proofpoint Content Capture for Slack

PRODUCT PREREQUISITES

In order to use Proofpoint Content Capture for Slack, you must be on a Slack Enterprise Grid plan. You must also contact Slack to enable the Discovery APIs for your organisation.

Whether it's to meet regulatory or corporate governance requirements, your firm needs to capture and retain employee communications content. Proofpoint makes it easy to capture, manage and retain data from your content sources, including Slack. Through Slack Discovery APIs, our Slack-approved solution captures content and delivers it to your archive for e-discovery, compliance and supervision.

What We Capture

Content Capture collects the following types of Slack activity:

Content sources:

- Direct chats
- Group chats
- Public/private channels
- Public/private shared channels
- Public/private external shared channels

Workspaces:

- Workspace creation
- Channel creation
- Users added to channels

Content types (within chats and channels):

- Posts (including formatting)
- Shares
- Replies (channels only)
- Emojis*
- Images
- Files
- Edits/deletes
- Threads

*Emojis are captured as text (for example: face_with_raised_eyebrow:)

We expect to add additional content types on an ongoing basis as supported by Slack APIs.

How It Gets to Your Archive

Content Capture transforms each piece of Slack activity into email form and formats it to enable threading and include context for the post. (For example: posts or replies preceding it.) The content is attributed to users and sent to a designated mailbox for delivery to your enterprise archive.

Summary

With Proofpoint, you can capture Slack content with ease. It's a win-win. Your employees are free to collaborate and communicate. And you reduce your compliance risk and adhere to regulations.

LEARN MORE

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