

Proofpoint Content Capture for WhatsApp



Powered by TeleMessage

PRODUCT PREREQUISITES

Customers can choose one of two methods of capture:

- WhatsApp Phone Archiver, which is a wrapped version of WhatsApp. It must be installed on employee phones via an MDM/EMM, the enterprise application store, or the TeleMessage application store
- WhatsApp Cloud Archiver, which uses a parallel web session to capture WhatsApp chats. It does not require special app installation.

Whether it's to meet regulatory or corporate governance requirements, your firm needs to capture and retain employee communications content. Proofpoint makes it easy to capture, manage and retain data from your content sources, including WhatsApp. In partnership with TeleMessage, we capture WhatsApp content and deliver it to your archive for e-discovery, compliance and supervision.

What We Capture

We capture the following types of WhatsApp content from the app, web and desktop:

- Chats (including text, images, audio clips, and files)
- Deleted messages
- Voice calls (WhatsApp Phone Archiver only)
- WhatsApp Business App activity (WhatsApp Cloud Archiver only)

How It Gets to Your Archive

Captured WhatsApp content flows through the TeleMessage Archive Router and is sent to a designated mailbox for delivery to your enterprise archive. All WhatsApp messages and calls are encrypted end to end, from the application on the employee's device, through the router and to the company's archive.

Summary

With Proofpoint and TeleMessage, you can capture WhatsApp content with ease. It's a win-win. Your employees are free to collaborate and communicate. And you reduce your compliance risk and adhere to regulations.

LEARN MORE

For more information, visit [proofpoint.com](https://www.proofpoint.com).

ABOUT PROOFPOINT

Proofpoint, Inc. (NASDAQ: PFPT) is a leading cybersecurity company that protects organizations' greatest assets and biggest risks: their people. With an integrated suite of cloud-based solutions, Proofpoint helps companies around the world stop targeted threats, safeguard their data, and make their users more resilient against cyber attacks. Leading organizations of all sizes, including more than half of the Fortune 1000, rely on Proofpoint for people-centric security and compliance solutions that mitigate their most critical risks across email, the cloud, social media, and the web. More information is available at www.proofpoint.com.

©Proofpoint, Inc. Proofpoint is a trademark of Proofpoint, Inc. in the United States and other countries. All other trademarks contained herein are property of their respective owners. [Proofpoint.com](https://www.proofpoint.com)