Proofpoint Training helps you grow your knowledge and build skills on Proofpoint products, so you can protect your people, your data, and your brand from the world’s bad actors. We offer learning paths designed for job roles and skill levels, to help guide you through your Proofpoint learning journey. Our learning experiences include web-based, virtual, and classroom training, plus how-to videos and frequent product updates. Please contact the Technical Training Team at Training@proofpoint.com for any questions on our training offerings. Log on today and LEVEL UP!
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WEB-BASED TRAINING

Our online training platform Proofpoint LEVEL UP offers complementary self-paced learning options. These courses cover a full range of topics across our suite of products and are available anywhere, anytime, from any device. For current course listings please visit our online training platform Proofpoint LEVEL UP. For account creation please contact your account manager or our team directly at Training@proofpoint.com for enrollment assistance.

**Email Protection**

Protection Server Foundations - Level 1 
Protection Server Administration - Level 1 
Protection Server Configuration - Level 1 
Protection Server Security - Level 1 
Email Fraud Defense (EFD) Foundations - Level 1 
Email Fraud Defense (EFD) Authentication - Level 1 
Essentials - Level 1 
Email Fraud Defense (EFD) Email Authentication: Sender Policy Framework (SPF) - Level 2 
Email Fraud Defense (EFD) Email Authentication: DKIM - Level 2 
Email Fraud Defense (EFD) Email Authentication: DMARC - Level 2

**Information Protection and DLP**

Insider Threat Management (ITM) SaaS: Foundations - Level 1 
Insider Threat Management (ITM) SaaS: Realms and Policies - Level 1 
Insider Threat Management (ITM): On-Premises Video Series
Advanced Threat Protection
- Targeted Attack Protection (TAP) Foundations - Level 1
- Targeted Attack Protection (TAP) Dashboard - Level 1
- Targeted Attack Protection (TAP) Reporting - Level 1
- Threat Response for Administrators - Level 1
- Threat Response for Security Analysts - Level 1
- Threat Response Auto-Pull (TRAP) Foundations - Level 1
- Threat Response Dashboard - Level 1
- Threat Response Auto-Pull (TRAP) Administration - Level 1
- Threat Response Auto-Pull (TRAP) Integration and Intervention - Level 1
- Domain Discover (Email Fraud Defense) Video Series
- Email Fraud Defense (EFD) Video Series

Security Awareness Training
- Security Awareness Training: Platform Foundations - Level 1
- Security Awareness Training: User Management (UMA) - Level 1
- Security Awareness Training: Modules and Content Library - Level 1
- PhishAlarm Foundations and Installation - Level 1
- PhishAlarm Settings and Reporting - Level 1
- PhishAlarm Analyzer - Level 1
- Phishing Simulation Foundations - Level 1
- Phishing Simulation Campaigns - Level 1
- Phishing Simulation Teachable Moments - Level 1
- Phishing Simulation Reports - Level 2
- Closed-Loop Email Analysis and Response - Level 1 and Level 2
- Security Awareness Training: Reports - Level 2
- Security Awareness Training: Notifications - Level 2
- Security Awareness Training: Assignments - Level 2
- Security Awareness Training Customization Center - Level 2
Cloud App Protection
- Cloud App Security Broker (CASB) and Cloud Account Defense (CAD) Foundations - Level 1
- CASB Data Loss Prevention (DLP) Configuration - Level 1
- CASB and CAD Threat Configuration - Level 1
- CASB and CAD Threat Incident Response - Level 1
- CASB Data Loss Prevention (DLP) Incident Response - Level 1
- TAP SaaS Defense - Level 1
- CASB and Cloud Account Defense (CAD) Platform Configuration - Level 2
- Cloud App Security Broker (CASB) Product Update Video Series

Archive and Compliance
- Personal Archive Interface Overview - Level 1
- Enterprise Archive Administration Foundation - Level 1
- Enterprise Archive Administration Overview - Level 1
- Enterprise Archive eDiscovery - Level 1
- Enterprise Archive: Intelligent Supervision for Reviewers - Level 1
- Nexus AI for Compliance
- Enterprise Archive 5.0+ Release Series - 2021

Digital Risk
- Social Patrol Foundations - Level 1
- Digital Risk: System Settings - Level 1
- Social Patrol: Incident Management ProfileLock - Level 1
INSTRUCTOR-LED, VIRTUAL AND ONSITE TRAINING
Level 2 and 3 Live Instructor-Led Training

Proofpoint instructor-led training targets both administrators and end users of Proofpoint products. Proofpoint instructors deliver Level 2 and 3 instructor-led courses in Proofpoint Training Centers, virtually over Zoom, or onsite at customer facilities. After completion of these courses, students have the option to take the online certification exam available through Proofpoint LEVEL UP.

All Proofpoint instructor-led training class enrollment must be confirmed with a valid purchase order (PO). Contact your Proofpoint Sales Account Manager for pricing information.

Contact Proofpoint Technical Training at Training@proofpoint.com for details on instructor-led training course enrollments.

For a current list of instructor-led training courses, visit www.proofpoint.com/us/support/technical-training/instructor-led-courses

Proofpoint’s United States based Training Center is located in Sunnyvale, CA. In Europe, we offer public classes from our Proofpoint Training Center in Belfast, Northern Ireland.

Private Virtual or Onsite training is also available for organizations of small to large student group sizes. Private training can be modified to meet your particular training needs and is priced per full day of training to maximize value.
Insider Threat Management - Training Package

SaaS

The first day of this course teaches students how to set up and configure the administrative features of the Proofpoint Insider Threat Management (ITM) SaaS product. This Instructor-led Training (ILT) course prepares the learner to configure the product to monitor and generate alerts on risky data activities by users. The second day of this course teaches students how to use the analytic features of Proofpoint Insider Threat Management (ITM) SaaS product. This Instructor-led Training (ILT) course prepares the learner to examine and interpret information available on the Insider Threat dashboard. It also teaches students how to explore and further filter data detected by the agent to monitor and capture potentially risky user activities. Lessons encourage student interaction and include lecture, demonstrations, and hands-on lab exercises.

**Format:** Offered as VILT, or ILT.

**Duration:** 2 days

**Suggested Pre-course work:** Familiarity with concepts and terminology common to the themes of Insider Threat Management.

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Insider Threat Management - Training Package

On-Premises

This training package is targeted for customers who have multiple types of Users using the solution. The Analyst course will target data consumers of the tool while the Admin training will target solution administrators.

**Format:** Offered as VILT, or ILT.

**Duration:** 2 days

**Suggested Pre-course work:** Familiarity with concepts and terminology common to the themes of Insider Threat Management.
### Protection Server - Level 2

This course covers the email protection and information protection tools that are available in the Proofpoint Protection Server (PPS) suite of modules. For example, students will learn how to stop Spam, create Firewall rules, set Policies, detect Imposter Email, and how to configure and analyze Targeted Attack Protection.

**Format:** Offered as VILT, ILT, or Onsite.

**Duration:** VILT- 4 days  ILT- 3 days

**Prerequisite:** Completion of our Email Protection Level 1 courses are recommended.

Click here for the [Course Data Sheet](#).

### Protection Server - Level 3

This course teaches you advanced settings, recommended configuration, and troubleshooting for PPS solutions. You’ll get in-depth knowledge of mail processing, PPS logs, TLS, firewall rules and troubleshooting, envelope splitting, and email authentication.

**Format:** Offered as ILT, VILT, or Onsite.

**Duration:** VILT- 3 days  ILT- 2 days

**Prerequisite:**
- Protection Server Level Two certification or a minimum of 5 years of experience administering PPS
- Experience using basic Unix at the command line and a Telnet client for SSH

Click here for the [Course Data Sheet](#).
Archive: Intelligent Supervision for Administrators - Level 2

This course explains how Proofpoint Intelligent Supervision works. It provides both instruction and hands-on experience. You will create and configure a compliance division; create violation and sampling rules; and create a policy and add monitored staff, rules, and review team members. You will also explore and configure different workflow options and use tools to improve review efficiency. You will learn how to use reporting for monitoring and improving rule effectiveness. The course also shows administrators the tasks performed by reviewers via the Dashboard, Message Review, Past Review, and Search.

Format: Offered as VILT, ILT, or Onsite.

Duration: VILT- 2 days  ILT- 1.5 days

Prerequisite: Knowledge of compliance regulations such as FINRA, SEC, and IIROC.

Click here for the Course Data Sheet.

Archive: Intelligent Supervision for Reviewers - Level 2

This course explains how Intelligent Supervision works for Reviewers. It provides instruction and hands-on experiences where you interpret Dashboard information, access messages for your review, and act on messages in your review queue. You will learn available message review options and take action on potential violations. You will also practice using available tools and techniques to improve your review efficiency. This includes how to expand your message queue to include messages not sampled and those already acted upon. The course also shows you how to run reviewer related reports and interpret their results.

Format: Offered as VILT, ILT, or Onsite.

Duration: 1/2 day

Prerequisite: Knowledge of compliance regulations such as FINRA, SEC, and IIROC.

Click here for the Course Data Sheet.
Archive: eDiscovery for Users - Level 2

This course explains how Proofpoint eDiscovery interacts with the archive and where it fits in the electronic discovery reference model (EDRM). It provides instruction and hands-on experiences where you search the archive, save your search criteria, and store and export your search results. The course shows you how to refine your search with analytics. It teaches how to create and manage person based and ad hoc legal holds.

**Format:** Offered as VILT, ILT, or Onsite.

**Duration:** 1/2 day

**Prerequisite:** None

Click here for the [Course Data Sheet](#).
Additional Resources

- Proofpoint Technical Training Calendar on Proofpoint LEVEL UP: https://www.proofpointlevelup.com/calendar
- Proofpoint How-to Video Tutorial Library: proofpoint.com/us/support/technical-training/how-to-videos and on the Proofpoint Community at proofpointcommunities.force.com/community/s
- Instructor-led Training Course Descriptions: proofpoint.com/us/support/technical-training/instructor-led-courses
- Proofpoint YouTube channel: youtube.com/channel/UC1vtJgsrUZFo90NKeiVozhQ
- Technical Training YouTube Playlist: youtube.com/playlist?list=PL9dzl3JmWBvA7_pypP6r6h2HqS1jqnXYG
To learn more about Proofpoint Technical Training visit proofpoint.com/us/support/technical-training or email Training@proofpoint.com.

We look forward to training you!